FORM 4

## **UNITED STATES SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

OMB APPROVAL

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Estimated average burden
hours per response: 0.5

Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person*  MICHAELS KIMON			suer Name <b>and</b> Tic F SOLUTIO					Relationship of Reporting Person(s) to Issuer     (Check all applicable)						
MICHAELS KIMON						X	Director 10%		Owner					
(Last) (First) (Middle)	3. Date of Earliest Transaction (Month/Day/Year) 01/07/2004								Officer (give title Other below) below)		(specify			
333 WEST SAN CARLOS STREET								Co-VP of Client Services						
SUITE 700	4. If	Amendment, Date	of Origina	al File	d (Month/Day		6. Individual or Joint/Group Filing (Check Applicab							
(Street)							Line)	Form filed by One Reporting Person						
SAN JOSE CA 95110								Form filed by More than One Reporting Person						
(City) (State) (Zip)														
Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned														
1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Y		2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transac Code (Ir 8)		4. Securities Disposed Of 5)			5. Amount of Securities Beneficially Owned	6. Ownership Form: Direct (D) or Indirect (I)	7. Nature of Indirect Beneficial Ownership			
				Code	v	Amount	(A) or (D)	Price	Following Reported Transaction(s) (Instr. 3 and 4)	(Instr. 4)	(Instr. 4)			
Common Stock	01/07/200	)4		S <sup>(1)</sup>		200	D	\$14.444	1,640,586	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		100	D	\$14.441	1,640,486	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		30	D	\$14.731	1,640,456	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		100	D	\$14.681	1,640,356	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		300	D	\$14.48	1,640,056	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		100	D	\$14.46	1,639,956	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		200	D	\$14.44	1,639,756	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.45	1,639,656	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		300	D	\$14.47	1,639,356	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.56	1,639,256	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.57	1,639,156	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.59	1,639,056	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.61	1,638,956	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.58	1,638,856	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.81	1,638,756	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		300	D	\$14.87	1,638,456	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.88	1,638,356	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		300	D	\$14.84	1,638,056	D				
Common Stock	01/07/200	)4		<b>S</b> <sup>(1)</sup>		100	D	\$14.73	1,637,956	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		300	D	\$14.51	1,637,656	D				
Common Stock	01/07/200	)4		S <sup>(1)</sup>		100	D	\$14.68	1,637,556	D				

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)															
1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8) 5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, and 5)		rative rities ired r osed )	6. Date Exerc Expiration D (Month/Day/	7. Title and Amount of Securities Underlying Derivative Security (Instr. 3 and 4)		8. Price of Derivative Security (Instr. 5)	9. Number of derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)	10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)		
				Code	v	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares				

## **Explanation of Responses:**

1. The sales reported in this Form 4 were effected pursuant to a Rule 10b5-1 sales plan adopted by the reporting person on August 8, 2003.

## Remarks:

/s/ P. Steven Melman, Attorney-in-Fact for Kimon 01/08/2004 <u>Michaels</u>

\*\* Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- \* If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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